

WALK-IN BATH LIMITED WARRANTY COVERAGE

Walk-In Bath Limited Warranty Coverage

AS America Inc. (“American Standard®”) warrants Walk-In Baths in accordance with the following warranty:

This warranty is extended to the original non-commercial owner and does not extend to products previously used as display models or products that have been modified or repaired by anyone else but American Standard unless approved by American Standard. American Standard premium acrylic walk-in baths come with a fifteen (15) year warranty on the bathtub, ten (10) year warranty on the tub components and a Lifetime Warranty on the door seal for as long as the original non-commercial owner owns the product, measured from the date of initial purchase. American Standard walk-in baths constructed of hi-gloss gelcoat construction come with a ten (10) year warranty on the bathtub, five (5) year warranty on the tub components and a Lifetime Warranty on the door seal for as long as the original non-commercial owner owns the product, measured from the date of initial purchase. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first property owner on whose behalf the product was purchased for installation. For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

WARRANTY LIMITATIONS

This warranty does not cover deterioration through normal wear and tear and the expense of normal maintenance.

Because American Standard cannot control the quality of products sold by unauthorized sellers, this warranty applies only to American Standard products which were purchased from American Standard or an American Standard authorized seller, unless otherwise prohibited by law. American Standard reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized Internet sites.

In the event of a defect in the material or workmanship of a product, defective products will be repaired or replaced. American Standard shall not be liable for the expense of removing defective

products or installing replacement products or the expense of adjoining components such as tile, marble, wall panels, ceilings etc. No liability shall exist for incidental or consequential damages caused in whole or part by any defect in this product. Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. No warranty, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, shall apply after the warranty period described above. Some States or Provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. This warranty does not cover defects or damage caused by the common carrier or installer from, without limitation, any of the following: careless handling, lifting bathtubs by the piping, modification of the product for any reason, improper installation (including installation not in accordance with instructions provided with the unit), and acts of God.

RETURN POLICY

American Standard is committed to providing premium customer service. In the event that a product must be returned due to reasons other than defects, as mentioned in the warranty, the following procedures apply: Requests for returns and/or exchanges must be made within 30 days of receipt of product. The product must be in its original packaging and received at American Standard in saleable condition. All returns will receive a 15% restocking fee plus all freight costs of the original shipment and return shipment to American Standard. All requests for return must first be approved by American Standard and have an assigned Returned Merchandise Authorization (RMA#).

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State or Province to Province.

Obtaining Warranty Service

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, by writing to the addresses below, or visiting the website below:

In the United States
AMERICAN STANDARD BRANDS
30 Knightsbridge Road, Suite 301
Piscataway, NJ 08854
Attn: Director of Consumer Affairs

For residents of the United States, warranty information

may also be obtained by calling the following toll free number:
(800) 442-1902
www.americanstandard.com

In Canada
LIXIL Canada Inc.
5900 Avebury Road
Mississauga, Ontario
Canada L5R 3M3
Toll Free: (855) 836-9615
www.americanstandard.ca

In Mexico
American Standard B&K Mexico
S. de R.L. de C.V.
Via Morelos #330
Col. Santa Clara
Ecatepec 55540 Edo. Mexico
Toll Free: 01-800-839-1200
www.americanstandard.com

Please be sure to provide all pertinent information regarding your claim, including your sales receipt, a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 442-1902 (in the United States); (855) 836-9615 (in Canada) and 01-800-839-1200 (in Mexico).